



IVF AWARD 2020.

Terms & Conditions.

1. How to enter

- 1.1. To enter the IVF AWARD all applicants must read and understand the Terms and Conditions and complete the Entry Form for your chosen category.
- 1.2. Applicants must be authorised to enter their organisation into the AWARDS programme.
- 1.3. Participation in the IVF AWARD is by the official entry forms at <https://www.wherelif.com/ivf-award>
- 1.4. By lodging your submission, you agree to be bound by the Terms and Conditions of entry.
- 1.5. Entries must be in English.

2. Who can enter

- 2.1. Entries can be made by IVF clinic.
- 2.2. Applicants must have been in operation as a licensed healthcare provider in its respective country providing reproductive care services according to national law for at least two years.
- 2.3. Applicants must have been working to improve the quality of its reproductive care and non-clinical services through a continuous quality improvement program within its quality management system.
- 2.4. Applicants must have a "Patient Care Department" or similar unit managing patients at the different phases of the process: pre-travel, on arrival, onsite treatment, discharge, and post-treatment follow-up.

3. Entry requirements

- 3.1. All entries must be submitted online at <https://www.wherelif.com/ivf-award>
- 3.2. There is a limit of 12,500 characters in total. A maximum characters count is provided for each section.
- 3.3. IVF Media reserves the right to declare any entry ineligible if during the term of the AWARD process your entry form is incomplete or deficient, false or misleading in any way.
- 3.4. Your entry will be allocated to the IVF AWARD category, based on your entry form.
- 3.5. You must be a web-enabled at least at one of the IVF Media websites.
- 3.6. It is the responsibility of the applicant to provide the relevant information for their entry.
- 3.7. Entries for more than one category may be submitted, but separate entry forms and supporting statements and background materials are required.

4. Dates

- 4.1. **Deadline** for receipt of entries is **September 30th, 2020.**
- 4.2. **The results announcement** will take place on **November 7th, 2020.**
- 4.3. IVF Media Ltd. reserves the right to extend or vary the entry period if required, before or after the AWARD entry period commences.

5. Judging Panel

- 5.1. All entries are judged by the IVF AWARD Jury.
- 5.2. The jury decision is final and no further correspondence will be entered into.
- 5.3. In situations where there is only one entrant for a category, this entry will be judged.
- 5.4. The organisers reserve the right to audit any or all information supplied by an entrant and each entrant agrees to assist the organisers in any such audit in every way possible.
- 5.5. For any applicant knowingly providing false information on their application, the organisers reserve the right to withdraw any AWARD to that organisation, to publicise the withdrawal, and present the AWARD to another applicant.
- 5.6. The judges reserve the right to alter AWARD categories in the light of entries received. They reserve the right to cancel an AWARDS category.

6. AWARDS

- 6.1. The IVF AWARD comprise of the following categories:
 - Best customer care & support.
 - Outstanding patient experience during the IVF treatment.
 - Best marketing initiative.
 - Best IVF clinic website.
 - Best fertility blog.

7. Winners

- 7.1. Winners will be notified by phone or email and published on the IVF Media websites.
- 7.2. Entry does not grant organisation rights to use the AWARDS name, logo or images without the express written approval of the IVF Media.
- 7.3. The decision of the judges is final and no correspondence on their decision will be entered into. AWARD winners may state in advertising/promotional activity and on their stationery that they are a winner but this must include the category and the year in which the AWARD was won.

8. Confidentiality

- 8.1. All information provided in the entry form will be used for the purpose of judging only and will be treated as commercial-in-confidence by IVF Media.
- 8.2. If you are the winner, the information provided in the entry will be used for the purpose of promoting the AWARDS and your business.
- 8.3. Winning entries may be publicised at IVF Media websites. Applicants are responsible for making appropriate arrangements to protect any intellectual property associated with their application.